BOAK

Join Us

📅 **Tuesday**

📍 **Hotel UTO KULM, Zurich**

360 Suite
Business Objects Solutions

Patrick Perrier

Director of the Analytics Center of Excellence

Moved to EU in 1997

Crystal Decisions in 2001 then BOBJ…

Consultant and Trainer until 201 when I joined 360Suite as CoE

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About 360Suite by GB&Smith

Business Objects co-founder just joined GB&SMITH's Board.

Our people

- **60 employees**
- **Very reactive support team (98% renewal rate)**
- **Support based in North America and Europe**
- **>50% in R&D**

Our customers

- **More than 500 customers**
- **In more than 30 countries**
- **Small to big deployment (100-92,000 users)**

Our achievements

- **3,000,000 administered users**
- **Won EY entrepreneur of the year & other awards**
- **Continuously evolving company and tools**

Our offices

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360Suite SAP BusinessObjects Solutions

Upgrades & Migrations

Metadata & Impact Analysis

Quality Assurance

Life Cycle Management

Cost Reduction

Security & Compliance

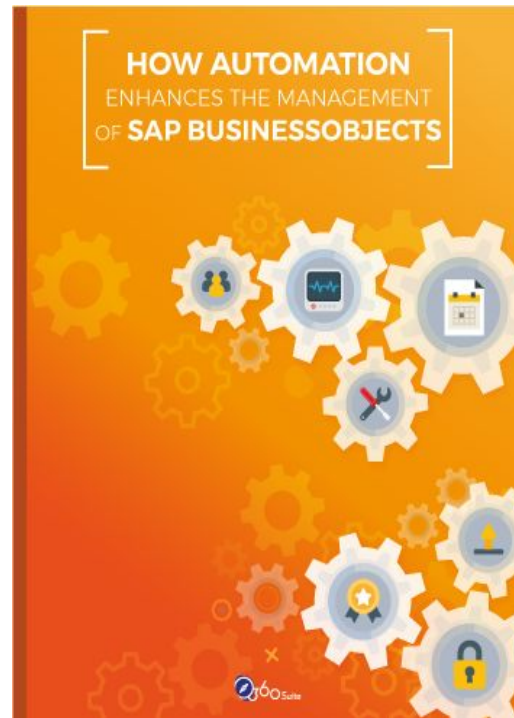Automations of Operations & Maintenance

Self-Service

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Get your free e-book today!

Automate Business Objects Platform Maintenance

Webinar   📅 **November 13, 2018**

HOW AUTOMATION
ENHANCES THE MANAGEMENT
OF **SAP BUSINESSOBJECTS**

⚙ Read More

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IT departments are frequently asked to boost efficiency **while** cutting costs **to** reduce the total cost of ownership (TCO) **of technical resources.**

Why?
- Helps Maintain SAP BusinessObjects
- Supports Governance, Risk Management and Compliance initiatives
- Facilitates Upgrades and Migrations
- Assures Quality
- Enhances Monitoring, and more
- Standardise Processes with other IT Systems
- Increase Productivity

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Automation vs Orchestration

Automation: Single task running on its own. Automating one thing.

Orchestration: Automating a lot of things at once. Workflows that are comprised of numerous technical tasks.
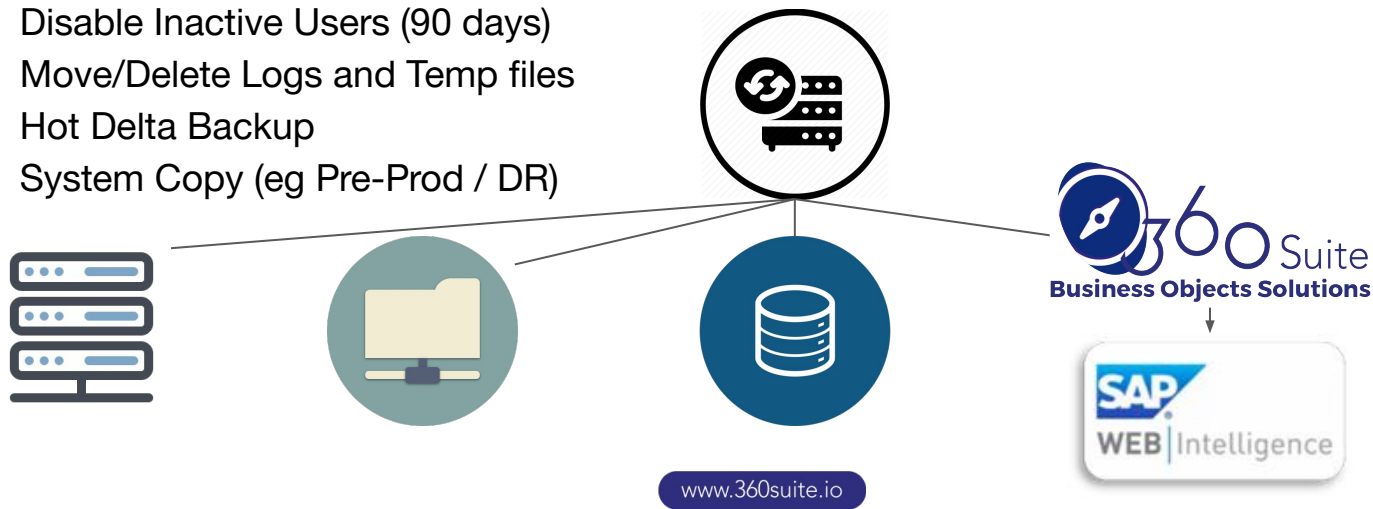
Orchestration takes advantage of multiple tasks that are automated in order to automatically execute a larger workflow or process. These could be comprised of multiple tasks that are automated and could involve multiple systems.

Goal: Streamline and optimize frequent, repeatable processes to ensure accurate, speedier maintenance of your platform. Anytime a process is repeatable and its tasks can be automated, orchestration can be used to optimize the process in order to eliminate redundancies.

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Scenario 1: I want to do all my BOBJ Platform Maintenance after my backups

1. Wait for VM + FileStore (SAN?) + DBA (System/Audit DB) backups

2. Maintenance Tasks in BOBJ
   - Clean-Up Instances, Inboxes and Personal Folders
   - Pseudo and Full Archive Unused Content (inc Recurring Instance Jobs)
   - Purge Sensitive Webi Intelligence Reports and All those over 50MB
   - Disable Inactive Users (90 days)
   - Move/Delete Logs and Temp files
   - Hot Delta Backup
   - System Copy (eg Pre-Prod / DR)

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SAP
WEB|Intelligence

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Scenario 2: I want to keep an eye on my BOBJ Platform by:

1. Documenting & Informing the relevant Stakeholders:
   - License Utilisation, User / Content Adoption
   - Chargeback
   - Account Recertification & Security Changes
   - BOBJ Content with "compliant" data
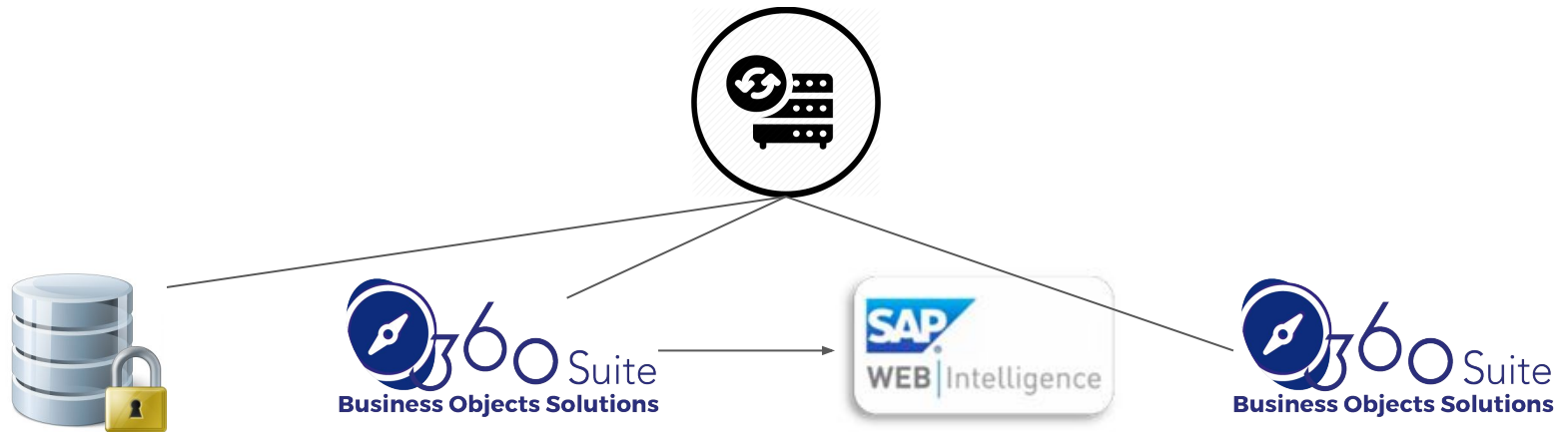   - Impact Analysis (BW Query / Universes / BOBJ Content)

2. Proactively resolve problems:
   - Monitor BOBJ Services & Platform
   - Notify & Take Actions
   - Proactive Metadata Alerts

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SAP WEB | Intelligence

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Scenario 3: I want my database usernames and password to change every 30 days.

1. Change your database credentials

2. Change your Universe Connections credentials
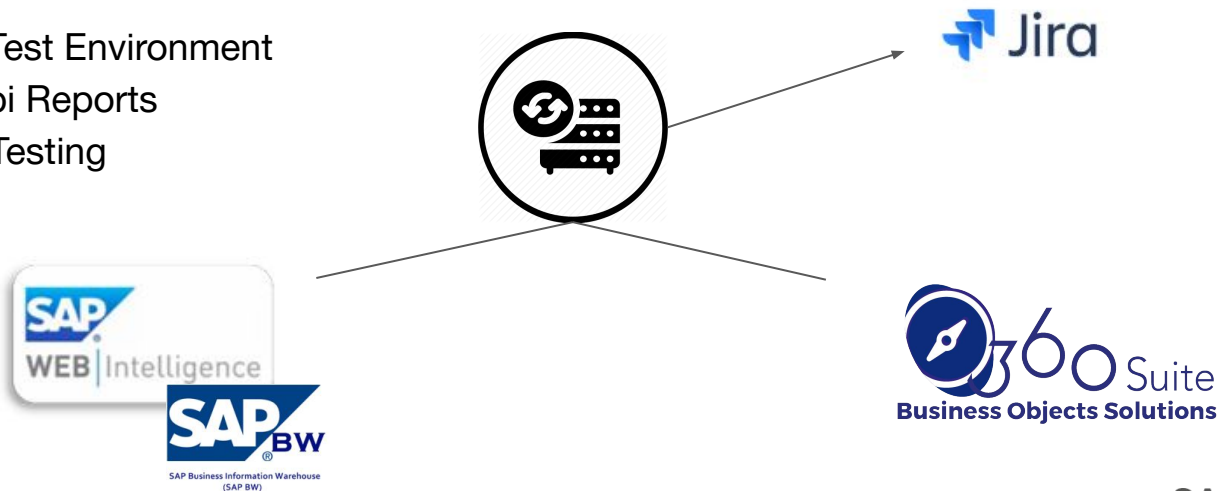
3. Regression Testing

Scenario 4: Automate the workflow of replacing BW Queries / Universes, repoint then Test Webi Reports.

1. Developers release a new BW Query / Universe (in Dev)
    - Repoint Webi Reports
    - Regression Testing

2. If Successful:
    - Promote to Test Environment
    - Repoint Webi Reports
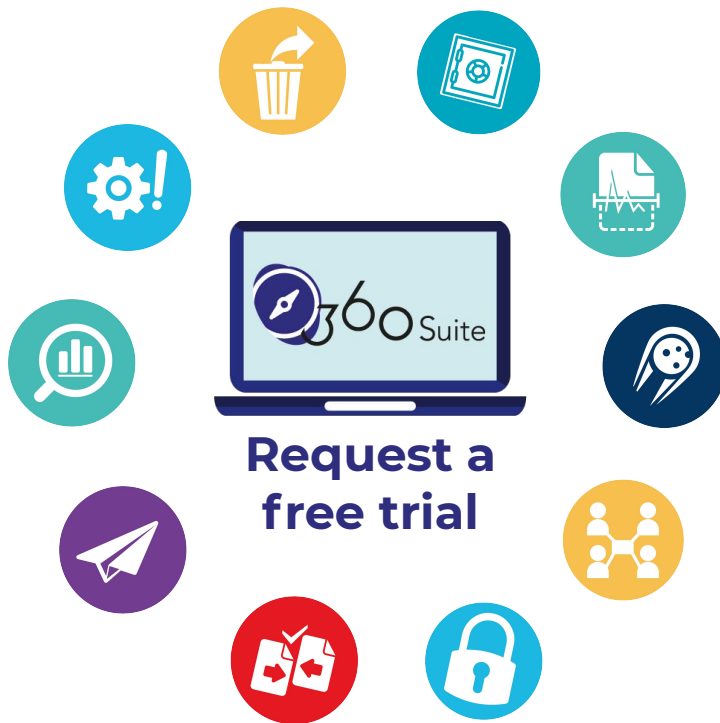   - Regression Testing

And More!

- Automatically Stop & Start VMs (BOBJ Nodes) based on sessions, activity and capacity.

- Keep environment (really) synchronised.

- Proper clean-up:
  - Document
  - Inform
  - Warn
  - Act
  - Delete

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Presentations Today:

- B1: Moving Made Simple: How to Upgrade/Migrate SAP BusinessObjects with Ease and Success

- B2: Work Smarter, Not Harder: How Automation and Orchestration Can Save Time and Money for SAP BusinessObjects Administrators

- B3: Coping With Complexity: Understanding the Challenges of a Multi-Vendor BI Environment